

Community Monitoring

In the National Rural Health Mission
Government of India

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Community Monitoring

Glimpses from

the 1st phase



Conditions in India

- Government of India introduced a National Rural Health Mission (NRHM) in 2005 to provide equitable, affordable, accountable and effective primary healthcare to the poor
- It includes provisions for rights approach and decentralised management community participation – including planning and monitoring
- NRHM includes service delivery standards (Indian Public Health Standards) and Concrete Service Guarantees that spell out the range of services that will be available at different levels of care.

Objectives of Community Monitoring

- To provide regular and systematic information about Community needs.
- To provide feedback on some indicators and locally developed yardsticks.
- To provide feedback on;
 - Fulfillment of entitlements.
 - Functioning of various levels of public health system and service providers
- To identify gaps and deficiencies in services and level of community satisfaction.
- To enable the community and CBOs to become equal partners in planning process.
- To increase the community involvement and participation to improve functioning of public health system.

Empowered Community

**Clearly Articulated
Service Standards**

Community Experience
Poor / Absent Service/
Denial

New Experience of
service delivery

Consolidate New
collective community
experience into a new
score card

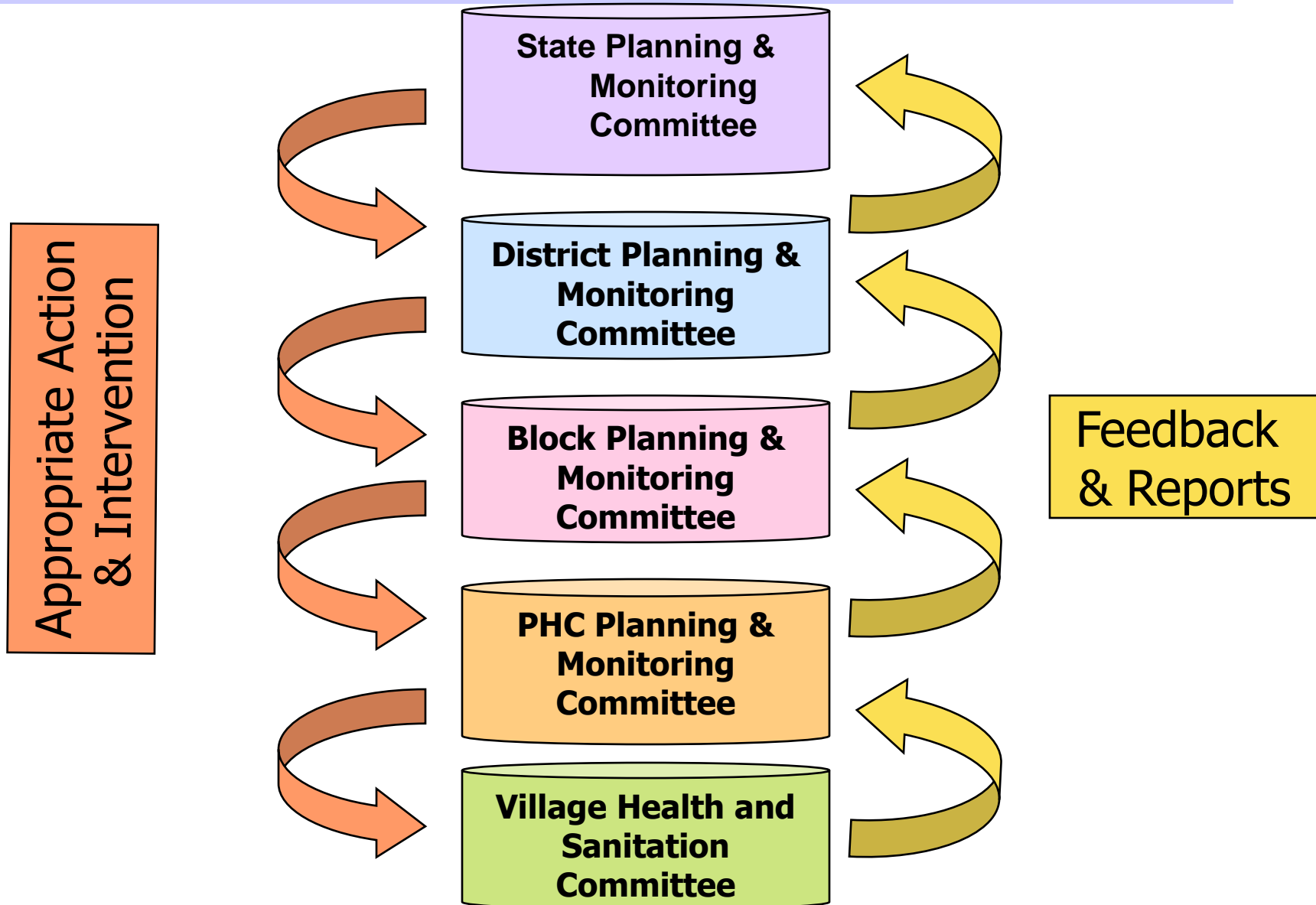
Consolidate collective
community
experience into a
score card

Plan for improved service
delivery – provider and
community responsibilities
outlined

Share Score Card
with Providers

Conceptual Framework

Operational Framework: Process of Feedback & Action



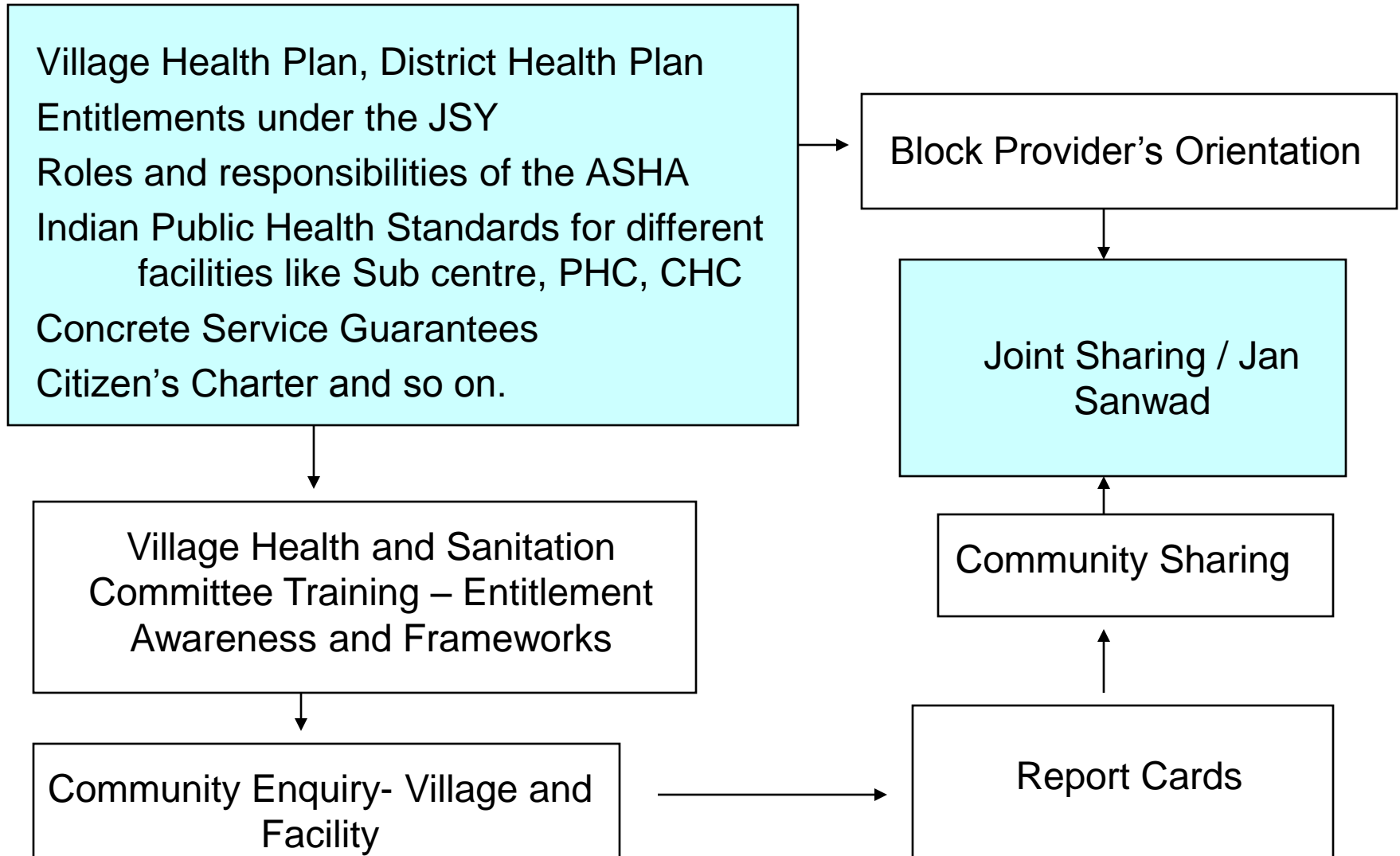
Community Based Monitoring : Coverage under First Phase

	Particulars	Number of Unit
1	States	9
2	Districts	36
3	Blocks	108
4	PHCs	324
5	Villages	1620
6	VHSC formation	1620

States Covered :

Rajasthan, Madhya Pradesh, Chattisgarh, Orissa, Jharkhand, Assam,
Maharashtra, Karnataka and Tamil Nadu

Frameworks and Processes



Issues for Community Enquiry

Village Level

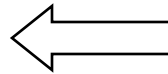
Maternal Health
Janani Suraksha Yojana
Child Health
Disease Surveillance
Curative Care
Untied Funds Utilisation
Quality of Care
Community Participation
ASHA Functioning

PHC Level

Infrastructure and Personnel
Equipment and Supplies
Service Availability
Unofficial Charges
Quality of Care
Functioning of RKS

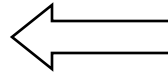
Key Processes and Relevant Materials

Orientation of State Mentoring Group and Nodal NGO



Manual for Managers – Part 1

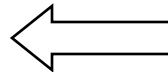
Orientation of District and Block Nodal NGOs



Manual for Trainers – Part 2

Manual for Monitoring – Part 3

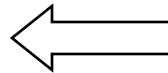
Orientation of Village Health and Sanitation Committee



Frameworks for Entitlements under NRHM

Brochures for Entitlement education

Community Awareness Generation



Posters, Media, Kala Jatha

Project Website - www.nrhmcommunityaction.org

Community based Monitoring of Health services under NRHM - Community based Monitoring of Health - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://www.nrhmcommunityaction.org/>



Community based Monitoring of Health services under NRHM

HOME ORGANOGRAM PROCESSES STATES GOVERNMENT ORDERS PROGRESS TOOLKIT SITEMAP CONTACT US

GOI NRHM Website



Click here to view
DATABASE

Community based Monitoring of Health services under NRHM

Community-based Monitoring of health services is a key strategy of National Rural Health Mission (NRHM) to ensure that the services reach those for whom they are meant, especially for those residing in rural areas, the poor, women and children. Community Monitoring is also seen as an important aspect of promoting community led action in the field of health.

The provision for Monitoring and Planning Committees has been made at Primary Health Centre (PHC), Block, District and State levels. The adoption of a comprehensive framework for community-based monitoring and planning at various levels under NRHM, places people at the centre of the process of regularly assessing whether the health needs and rights of the community are being fulfilled.

Community monitoring is to review the progress to ensure that the work is moving towards the decided purpose, and the purpose has not shifted, nor has the work got derailed in any way. Such a review can help to identify obstacles in the work, so that appropriate changes can be made to cross the obstacles.

असम छत्तीसगढ़ झारखंड KARNATAKA मध्य प्रदेश महाराष्ट्र ORISSA राजस्थान TAMIL NADU

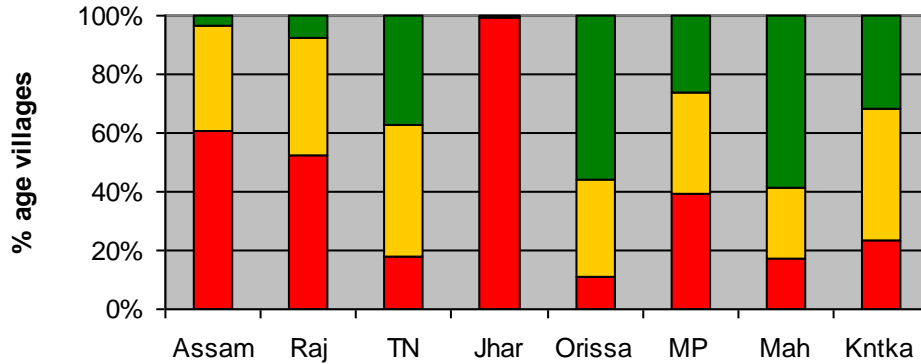
Website designed and maintained by **Feminist Approach to Technology (FAT)**.

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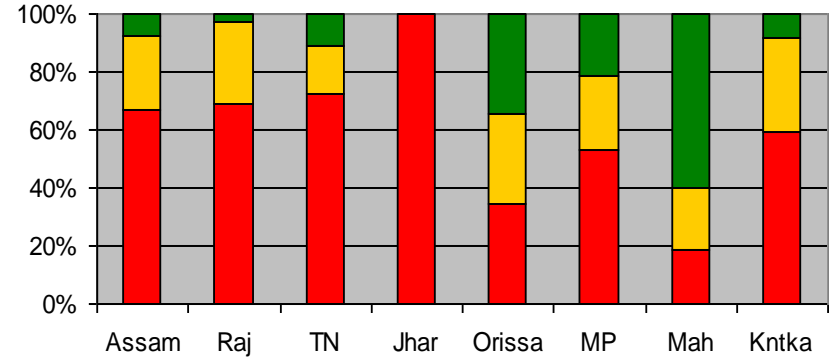
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Some Results

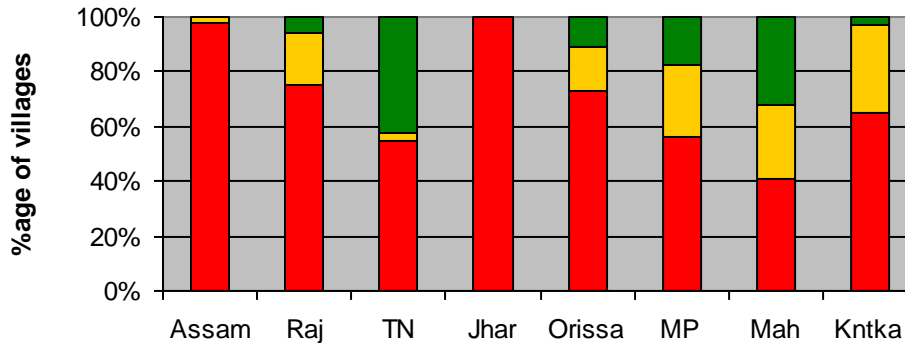
Maternal Health Scores



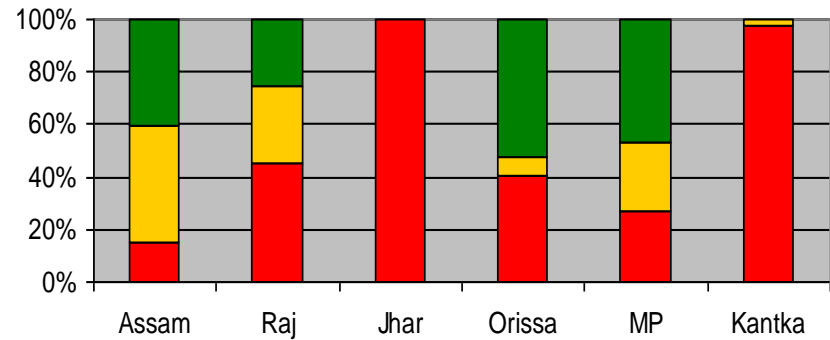
JSY Scores



Quality of Care score



Asha Functioning Score



Assam	Raj	TN	Jhar	Orissa	MP	Mah	Kntka
82	165	143	99	190	227	216	496

Thank you