

UGANDA

ANGELLA NABWOWE
Initiative for Social and
Economic Rights (ISER)
www.iser-uganda.org



Promoting Health Accountability through Strengthening Community Participation

Kayunga District, UGANDA



A participant at the launch enjoying music



ISER ED sends a text to test the system



Womens group are very active members



All inclusive, the launch attracted even the young



Kayunga District chairperson hands over a MOU to ISER ED

Advocacy interventions at the national level are based on information received from communities through the mobile phone application.

The mobile phone application is complimented by community dialogues and radio talk shows. If the project is successful, it will be replicated country wide but so far we have been able to connect women's groups with their leaders at the both the sub county and district level.



ISER Program Manager explaining about the health accountability

On 31st March 2015, the Initiative for Social and Economic Rights (ISER) launched a pilot mobile phone application (text messaging / SMS) project aimed at enhancing community participation in health service delivery in two Sub Counties of Kayunga District , i.e. (Kayonza and Bbaale).

The mobile application is intended to enable communities to access information relating to health services and share information that is relevant to addressing the challenges in health service delivery using the short code 6171.

Strengthening community participation is the core of this initiative. The code 6171 is so far operation on the MTN network but negotiations are ongoing to have it on all telecom networks free of charge. When the messages are received in the system, they are forwarded to the relevant district officials for follow up of the issue at hand.

SOCIAL AND ECONOMIC RIGHTS

- The right to education
- The right to health
- The right to housing
- The right to food
- The right to work
- The right to clean and safe environment
- The right to a fair and equitable environment
- The right to an adequate standard of living

Everyone has a right to enjoy these rights without discrimination based on their race, sex, language, religion, political or other opinion, national or social origin, sexual orientation or other status.

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