

*my*Patient RIGHTS

Two Case Stories Highlighting violations of Patient's Rights by Private Medical Sector

**Excerpted from South Asia Learning Exchange Workshop on Patients' Rights Report of Thematic Hub on Patients' Rights and Private Medical Sector Accountability (SATHI)*

Advocate Birendra Sangwan- Activist and Petitioner for Cardiac Stent Price Capping, India

Delhi based advocate and activist, Birendra Sangwan shared his experiences of series of petitions in the high court of Delhi on cardiac stent price capping, India. He outlined that PIL against 38 hospitals were filed by him in Delhi High Court (HC) for overcharging cardiac patients by hospitals in the name of angioplasty procedures. Demonstrating that the instrument of PIL can be used in a constructive and effective manner, he elaborated that continuous petitioning led to reduction in prices of stents from INR 80,000 (about USD 1350) to INR 28,000 (approximately USD 400).

Jayant Singh, Campaigner against Fortis Hospital, Gurugram, Haryana, India

Jayant Singh, father of seven year old girl, Adya Singh, who was admitted in Fortis Hospital a corporate hospital in Gurgaon, Haryana, for treatment of Dengue narrated the tragic incident of death of his daughter due to medical negligence and profiteering. The hospital slapped a huge bill of Rs. 16 lakh on the treatment of the patient, which later on proved to be a highly inflated bill with 108% profit margin charged on medicines and upto 17.37% profit margin charged I on consumables. Following the experience of his daughter's death, Jayant, has started a campaign against the exploitation done by the corporate hospitals.

The cases of negligence by the private medical sector and violations of Patients' Rights has caught media attention

News related to the case stories:

A lawyer took on India's profiteering hospitals to end the obscene overpricing of cardiac stents
<https://qz.com/915197/a-lawyer-took-on-indias-profiteering-hospitals-to-end-the-obscene-overpricing-of-cardiac-stents/>

Regulate stent prices to prevent exploitation of patients: health campaigners
<http://www.downtoearth.org.in/news/stent-prices-should-be-regulated-to-benefit-patients-health-campaigners-56910>

Lawyer with a heart: Birender Sangwan's fight to cap price of coronary stents
<https://www.hindustantimes.com/india-news/meet-the-man-who-fought-to-cap-coronary-stent-price-at-rs-30-000/story-8Nbn7MSAH1NBy17TZjJdUP.html>

This Lawyer Is Responsible for Heart Stents Becoming Super Cheap in India
<https://www.thebetterindia.com/91360/advocate-birendra-sangwan-reduce-price-heart-surgery/>

Adya Singh's dengue death case: Fortis hospital doctor booked
<https://timesofindia.indiatimes.com/city/gurgaon/adya-singhs-dengue-death-case-fortis-hospital-doctor-booked/articleshow/62014634.cms>

Fortis dengue case: Adya Singh's father moves Supreme Court
<http://www.dnaindia.com/delhi/report-fortis-dengue-case-adya-singh-s-father-moves-supreme-court-2587563>

Gurgaon Hospital Overbilled Family of Child Who Died, By 700%: Report
<https://www.ndtv.com/gurgaon-news/gurgaon-hospital-overbilled-family-of-child-who-died-by-700-report-1784864>

Hush Money Undercut Patient Rights
<https://thewire.in/health/fortis-and-medantas-refund-offers-betray-a-larger-settlement-culture>